

Fraser 2 Days Explorer Tour Depart from Hervey Bay with Standard Twin/Double Room

• 2 days •

• KEY FACTS •



1. Transport from/to selected Hervey Bay accommodation. Must be pre-booked.
2. Return ferry transfers to Fraser Island
3. One (1) night Twin share room at Eurong Beach Resort
4. Two (2) full-day guided 4WD tour with expert commentary
5. One (1) Dinner
6. One (1) Breakfast
7. One (1) Picnic lunch on tour
8. One (1) Lunch
9. National Park fees
10. Foreign language guide app is available



1. Food & beverages not listed as Inclusions
2. Souvenirs
3. Travel Insurance
4. Any optional extra items (including but not limited to rides / shows / encounters / experiences / photo packages) that are not included in the standard admission. All optional extra items are at own expense.

Departure point

- Departs: daily, all year round
Tour does not run on Christmas Day (25 December)
- Departure Point: Kingfisher Bay Mainland Terminal (Address: Shop 7, River Heads Village, 54 Ariadne Street, River Heads QLD 4655)
- Departure Time: Day 1 at 08:30
Make sure check-in by no later than 08:00
Complimentary transfer from/to selected hotels included before departure time. Must be pre-booked.
- Arrives back at Day 2 approximately 18:00

How to get there

- By Hotel Transfers
Complimentary transfer from/to selected Hervey Bay hotels included. Please indicate the name of your hotel at the point of booking - the most convenient pick-up location and time will be advised in your booking confirmation.
- By Car
Located approximately 300km north of Brisbane, takes about 3 hours 40 minutes; approximately 380km north of Gold Coast, takes about 4 hours 30 minutes; approximately 13km south of Hervey Bay Airport, takes about 15 minutes.

Mainland terminal Parking:
- Parking fees apply. Pre-booking is advised
- By Public Transport
Unfortunately there is no direct public transport available. Most visitors drive or arrive on a coach tour. If you do not drive, please book one of the day tours that include Hervey Bay Airport transfers.

Reconfirmation requirements

Please be advised you are required to contact The Service Provider (Phone: 1800 372 737 or 07 4194 9300) 48 hours prior to the travel date during business hours to reconfirm your booking, departure location and time, and boarding time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

Check-in requirements

- By Hotel Transfers
Please arrive 10 minutes prior to the pick-up time at your booked pick up location. There might be 5-10 minutes delay depends on the traffic on the day. If you think the pick is late or you are not being picked up, please call The Service Provider and quote your confirmation number to double check.

- Make your own way

Please ensure you arrive at the meeting point /departure point 60 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

What to bring/wear

- Small overnight bag with personal towel & toiletries. No toothbrush, toothpaste, or slippers provided
- Appropriate clothing for all weather conditions, eg. jacket for cooler months.
- Comfortable shoes or sandals
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Water bottle, Snacks
- Swimmers and towels
- Essential medication
- Umbrella / raincoat if rains
- Insect repellent
- Camera (waterproof if swimming)
- Money / credit card for optional purchases

Other info

【Important Post-Covid Service Information】

- Masks on board all buses if required/for those who wish to have one.
- Temperature check for all guests prior to embarking on tour.
- Lunch stop at Eurong meets Covid-Safe dining requirements.
- All other lunches and morning tea, food to be individually wrapped and served by guide only.

Child Policy

- 0-3 years inclusive - free of charge, no extra bed.
- 4-14 years inclusive - child price applies, no extra bed.
- All travellers under the age of 18 must be accompanied by a paying adult.
- Queensland law states that on tour, all passengers must be suitably restrained including infants. Booster seats are required, if guests are unable to supply their own, the Service Provider can assist. Please request at the time of booking.

Tour

- Tour itinerary may change due to tides and weather conditions.
- As this tour is off-road, Service Provider recommend that pregnant travellers or people with existing medical conditions seek medical advice before booking this tour.
- Travellers need to be independently mobile to access and disembark the 4WD buses and all tour sites visited.
- Foreign language guide app "Fraser Explorer Tours" is available in Chinese, German, Italian, Japanese, Korean and Spanish, and is available to download from Apple Store and Google Play Store.

Accommodation:

- Twin/Double = two (2) people sharing a room.

Porterage, Luggage Handling & Weight Policy:

- Due to Australian Workplace Health & Safety requirements, the maximum acceptable weight for any single piece of luggage is 25 kgs.
- Bags weighing 20+ kgs will be tagged with a fluoro tag to indicate heavy luggage and that care must be taken when handling.
- Each guest may check-in free of charge two (2) items of luggage each piece weighing no more than 20 kgs.
- Where guests are required to pack down luggage over 20 kgs, bags are available for sale from the Mainland Terminal.
- Additional items to be checked-in will incur a handling fee.
- Where guests will not pack down or are not happy to pay excess charges for luggage over 20 kgs, the guest will be asked to carry their own luggage at all transportation points: on and off boat/s; along jetty; to accommodation and repeat all procedures at departure time.

• OVERVIEW •

**Fraser 2 Days Explorer Tour Depart
from Hervey Bay with Standard
Twin/Double Room**

Led by the expert tour guides, you will explore some of Fraser Island's most iconic spots, retreat to Eurong Beach Resort for a relaxing evening, before venturing out on another day of action-packed adventure. Discover the famed Lake McKenzie, Champagne Pools, Central Station rainforest and more, on this Queensland bucket list experience.



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Departure

This 2 days Fraser Island adventure begins with a pick-up from selected Hervey Bay accommodation (between 07:00 to 08:00) or make your own way to the Ticket Hut in River Heads for check-in by no later than 08:00.

Make sure to keep your eyes peeled for playful dolphins, turtles or the elusive dugong during the 30 minute cruise across the Great Sandy Marine Park.

Highlights

- **Guided 4WD tour** by an island expert with local knowledge and a passion for the island.
- **75 Mile Beach**
Get ready to cruise the coastline, stretching as far as the eye can see, let's go!
- **Central Station / Wanggoolba Creek**
A former logging station that housed schools and shops for the bustling timber industry is now a tourist stop. Stroll along the Wanggoolba Creek boardwalk to discover the ancient King Ferns, towering Ghost Gums and Pine trees.
- **Lake McKenzie**
Paradise found! With pristine white sands and crystal-clear, turquoise hues, it's picture perfect!
- **Eli Creek**
Float down this fast-flowing freshwater creek pouring out 80 megalitres of water daily into the ocean.
- **Maheno Shipwreck**
Enjoy a photo stop at the rusting wreck of the Maheno washed ashore during an out-of-season cyclone in 1935 - it's one of Fraser Island's most recognisable sites.
- **The Pinnacles Coloured Sands**
Learn how these technicolour sand formations were created and the Butchulla legends surrounding them.
- **Pile Valley**
Walk through the subtropical rainforest to see the famous marine borer resistant Satinay Trees used line the banks of the Suez Canal and to rebuild the London Docks after World War II.
- **Indian Head**
Ascend to the top of this rocky headland, for 360° views of Fraser, and keep a look out for sharks, rays, turtles and whales (July-October).
- **The Champagne Pools**
Slip in to this amazing natural jacuzzi formed by the crashing waves.
- **Lake Wabby / Hammerstone Sandblow**
Trek across the golden, desert-like sands and arrive at the hidden gem of Lake Wabby, an absolute emerald oasis.

About Eurong Beach Resort

A prime location right on the east coast, Eurong Beach Resort is the ultimate base to Fraser Island and beyond. With a range of accommodation to suit every budget, the secure, dingo-fenced property, is the hub for all of activities, day trips and fishing adventures.

Please note: Twin/Double = two (2) people sharing a room

Sample Itinerary

Reference Only. Subject to change without notice. Itineraries may operate in reverse order, in a different sequence, be swapped around, or in rare circumstances be replaced by other best suited items to suit tides, times & conditions.

- First day pick-up from Hervey Bay Accommodation, or make your own way to River Heads Terminal: between **07:00** and **08:00**
- First day tour travels from Hervey Bay to Fraser Island: **08:30** barge
- Second day tour departs Fraser Island back to River Heads: **17:30** barge
- Second day returns to Hervey Bay Accommodation: between **18:00** and **19:00**

• POLICY •

Cancellation Policy

- If you cancel at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee.
- If you cancel between 0 and 6 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee.
- If no show, no refund.



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