# **Premium Moreton Island Tangalooma Day Tour -Dolphin Feeding with Marine Discovery Cruise**

10 hours (approx.)

#### **KEY FACTS**



- 1. Return boat transfers (75 minutes journey time each way)
- 2. Day pass access to the resort
- 3. Full use of resort facilities including swimming pools, restaurants and bar
- 5. Lunch voucher (\$20 per Adult / \$15 per Child food voucher valid at any open food outlet)
- 6. Eco Ranger show (Pelican Feeding, Kookaburra Feeding, Discover the World of Dolphins presentation)
- 7. Marine Discovery Cruise
- 8. Access to the Day Lounge
- 9. Wild Dolphin Feeding



- 1. Transport from/to hotels
- 2. Food & beverages not listed as Inclusions
- Souvenirs
- 4. Travel Insurance

4. One (1) tea, coffee, or soft-drink per guest on launch transfer 5. Any optional extra items (including but not limited to rides / shows / encounters / experiences / photo packages) that are not included in the standard admission. All optional extra items are at own expense.

### Depature point

- Departs: daily, all year round
- Departure Point: Holt St Wharf, Brisbane (Address: 220 Holt St, Pinkenba, Brisbane QLD
- Departure Time: 07:30, 10:00
- Departing from Tangalooma Jetty at 19:00 (After Dolphin Feeding) Return launch time is approximately 19:00 in Winter and 19:30 in Spring

### How to get there

#### By Car

Holt St Wharf located approximately 8km south of Brisbane Airport, takes about 10 minutes; approximately 11km north of Brisbane CBD, takes about 20 minutes; approximately 82km north of Surfers Paradise, takes about 1 hour 10 minutes.

- From Brisbane City and Western suburbs:

Follow Kingsford Smith Drive outbound, and then approximately 2 kilometres past the Gateway Motorway overpass turn right into Holt Street and follow to the end until your arrive at Holt Street Wharf, Pinkenba.

- From Gold Coast and Southern suburbs:

Follow the Gateway Motorway (toll road) and take exit 106 to Kingsford Smith Drive. Turn right under the overpass and head along Kingsford Smith Drive for approximately 1 kilometre. Turn right into Holt Street and follow to the end where you'll arrive at the Wharf.

- An open air car park is available, parking fees apply
- By Public Transport

Unfortunately there is no direct public transport available. Most visitors drive or arrive on a coach tour. If you do not drive, please book one of the day tours that visits Tangalooma Island.

# Reconfirmation requirements

Please be advised you are required to contact The Service Provider 24 hours prior to the travel date during business hours to reconfirm your booking, pick up location and time, and departure time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

### Check-in requirements

Please ensure you arrive at the meeting point /departure point 60 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

# What to bring/wear

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

- Motion-sickness medicine (if required)
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Comfortable shoes
- Light jacket / sweater for windy or cool days
- Camera (waterproof)
- Money / credit card for optional purchases

### Other info

- If you have luggage please leave it at the counter of wharf and take it when return. Please do not bring it with you to board, only hand luggage is permitted.
- No refunds will be given for missed or unused activities.
- Dolphin feeding experience is depend on dolphin attendance (the dolphins are wild, therefore arrival is not guaranteed, however we experience a 98% attendance rate), tides and weather conditions.
- Eco Ranger show is subject to change and subject to animal attendance
- If you choose Marine Discovery, Desert safari tour, Snorkelling the wrecks or Aussie Jet boat, the departure time needs to be confirmed on arrival at the resort.
- Dolphin Feeding Rules:
- Flash photography from the beach while dolphin feeding is not permitted.
- Please do not wear insect repellents, perfumes, deodorants or sunscreens into the water.
- If you have a cold, flu or respiratory illness you are not permitted to feed the dolphins.
- Do not enter the feed area unless directed to by a staff member of the Dolphin Care Team.
- Wear something you do not mind getting wet and remove any sharp or large hand jewellery.
- If you do not want to get wet, waterproof waders can be hired from The Eco Centre.
- Disinfect your hands in the bucket provided before handling the fish.
- Under no circumstances touch or pat the dolphins.
- Above are also requirements of the Queensland Government and anyone that breaks this rule will be asked leave the water immediately.
- Some of the activities and tours are physically demanding, and may pose a health or safety risk. For your safety, you must disclose before booking if you are suffering from any injury, medical condition (such as pregnancy, epilepsy, asthma or cardiovascular conditions), disability, disease or illness which may be aggravated by participation in, or may interfere with your ability to safely participate in our products. If you are unsure, or have any further questions, please contact the Service Provider before place any bookings.

#### [Important Post-Covid Service Information]

- Service provider reserves the right to refuse travel to any guests displaying COVID-like symptoms so please STAY HOME is you are unwell.
- Please provide one guest contact details per each booking include: Guest name, contact number and email address
- There will be some activities that will not operate under the current COVID restrictions.
- Participant numbers will be limited and managed to meet the Queensland Government guidelines.
- There will be plenty of options for you to dine, but some outlets may remain closed or have limited opening days or hours of operation.

• OVERVIEW

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Spend the day exploring and discovering all the great things about Tangalooma before finishing off with the highlight - hand feeding our family of wild dolphins. Watch them speed into the shallows each night, where they play together and entertain until it's time to be fed. Each one has its own special nature and you'll learn from the experts about their quirky ways. Tailor the day to suit you, explore the seas on a Marine Discovery cruise, and with a lunch voucher to dine at any open food outlet on the island.





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Need a quick tropical island beach escape? Looking for the perfect Brisbane day trip? The destination is set amid the national and marine parks of Moreton Island, so if you're after action packed adventure on land and sea or even just a mini break to connect with nature and unwind, then book this day trip. Enjoy the beach without the traffic and switch to cruise mode by jumping on a return day cruise, located on Moreton Island, only a 75 minute cruise from Brisbane across Moreton Bay. With cruises departing daily at both 7am and 10am you can either relax beachside or jam pack it with activities, making it one of the best things to do in Brisbane!

#### Moreton Island

Moreton Island is the third largest sand island in the world and located only 40 kilometres north-east of Brisbane. The Island consists entirely of sand, apart from a small area of sandstone and rhyolite at Cape Moreton, which has built up over the past 400,000 years. It is also home to the highest coastal sand dune in the world, Mount Tempest, which at 285 metres provides 360 degrees of breath-taking views. Moreton Island is one of the least polluted and least disturbed coastal environments along the Queensland/New South Wales coast.

#### Tangalooma Resort

Tangalooma is the Gateway to Moreton Island. Just a 75 minute ferry trip from Brisbane, Tangalooma Island Resort provides Brisbane's closest access to the beautiful Moreton Island, home to amazing natural flora and fauna. The resort is the perfect family holiday destination for guests seeking a unique adventure, relaxing stay or educational and nature based experience - all this right on Brisbane's doorstep! Protected and treasured, this is nature's theme park where amazing natural encounters are just part of the everyday experience. A great getaway for families and couples, built for fun and famous for wild dolphins. Everything is at your door.

#### Wild Dolphin Feeding

The highlight of any visit to Tangalooma is the opportunity to hand feed one of the wild bottlenose dolphins that visit the shores each evening at sunset. There is a large family of these playful dolphins that visit regularly, each with their own distinctive and unique personalities.

#### Marine Discovery Cruise

Go in search for dolphines, dugongs, turtles and more. Journey along the coastline in search of dolphins, dugongs, green sea turtles, sea cucumbers, rays and more! The purpose built catamaran provides unobstructed views of Moreton Bay's intriguing marine life. With full Eco commentary provided to explain the habitats and behaviours of the local marine creatures.

- Activity Time: 09:45, 12:15
- Duration: 90 minutes (approx.)

#### Sample Itinerary

Reference Only. Subject to change without notice. Itineraries may operate in reverse order, in a different sequence, be swapped around, or in rare circumstances be replaced by other best suited items to suit tides, times & conditions.

#### 10:00am Departure from Brisbane

Time	Itinerary
09:00	Check in opens at Holt Street Wharf (Brisbane)
10:00	<ul><li>Boat departs from Holt Street Wharf (Brisbane)</li><li>Grab a coffee/tea/softdrink on board using your voucher</li></ul>
11:15	Arrive at Tangalooma Island Resort
11:30-18:15	<ul> <li>Unwind with free island time, go for a walk, watch the Pelican feeding near the jetty, or swim in the resort pools - the choice is yours!</li> <li>Jump into your chosen activity - Marine Discovery Cruise</li> <li>Use your lunch voucher and grab lunch from any of the food outlets</li> <li>Continue to unwind with more island time, walk up the beach, or just grab a drink at the bar (at own expense) - the choice is yours!</li> <li>Grab some dinner from the food outlets (at own expense)</li> </ul>
18:15-19:15	Follow the direction of Moreton Island staff to feed the wild dolphins
18:30-20:00	Boat departs from Tangalooma Island Jetty
19:45-21:45	Arrive back at Holt Street Wharf (Brisbane)



# **Cancellation Policy**

If you cancel at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee. If you cancel between 0 and 6 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee. If no show, no refund.







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