Whitsundays Hamilton Island Heart Reef Cruise & **Helicopter Package to Reefworld**

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Depature point	 Departs: daily, all year round Departure Point: Hamilton Island (Address: Hamilton Island Marina, Whitsundays QLD 4803) Departure Time: Hamilton Island: 09:00 Arrives back at Hamilton Island: 14:05
How to get there	Please make your own way to the departure point on the travel date
Reconfirmation requirements	Please be advised you are required to contact The Service Provider 24 hours prior to the travel date during business hours to reconfirm your booking, departure location and time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.
Check-in requirements	Please arrive at the ticket office 40 minutes prior to the departure time to exchange for ticket/boarding pass before proceeding to the boarding terminal. Passengers that fail to arrive before this time may be classed as no-show.
	If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in
What to bring/wear	 Motion-sickness medicine (if required) Swimwear, towel Protective clothing, hat, sunscreen lotion, and sunglasses Light jacket/sweater for windy or cool days Money/credit card for optional purchases
Other info	Minimum Booking: passengers
	• Passengers Weight: For legal and safety reasons all passengers are weighed prior to boarding – individual weights in excess of 110kg will incur an extra seat surcharge. Combined body weights per two passengers booking's in excess of 180 kg's will incur an extra seat surcharge. Maximum allowable per seat weight is 130 kg's.
	• Luggage Restrictions: Luggage restrictions apply to all Transfers, Helicopters, 1 medium size suitcase not weighing more than 20kgs and 1 standard test cell

size carry-on bag not weighing more than 10kgs per person.

Child Policy

Infants are welcome and are carried at the discretion of the Service Provider, however, the tours are designed predominantly to accommodate adults. Some Tours are not suitable for infants, if in doubt please ask. Infants are classified as 0-2 years, one infant may travel free of charge on a parents lap in the rear of the aircraft. Please note that only one infant may travel FOC per aircraft, two infants may occupy 1 seat, the seat price applies. Children are classified as 3 - 13 years of age inclusive, must be accompanied by an adult on the flight.

• Single Seats:

Single seats are available on a standby basis at 6pm day prior to travel only.

• Stinger Season:

During stinger season (Oct-May) passengers enter the ocean at their own risk.

• OVERVIEW

Whitsundays Hamilton Island Heart Reef Cruise & Helicopter Package to Reefworld Experience the Great Barrier Reef from every possible perspective with this combination Cruise/Fly package. Enjoy your scenic cruise by luxury catamaran, 2.5 hours at Reefworld, a buffet lunch, snorkeling and coral viewing. Return home via helicopter, encompassing views of the Outer Reef, Heart Reef, Whitehaven Beach, Hill Inlet and the Whitsunday Islands.



The Scenic Flight

This tour features a 35 min scenic flight encompassing views of the Whitsunday islands, Hill Inlet, Heart Reef and the outer reef.

The Cruise

Beyond the Whitsundays, your destination is Heart Pontoon, the multilevel reef facility permanently moored 39 nautical miles from shore at spectacular Hardy Reef. Snorkel, swim and explore - an undersea encounter with this amazing ecosystem is unforgettable. Or if you'd rather stay dry, experience the reef from the underwater observatory or take a ride in a semi-submarine. After a sumptuous buffet lunch, you'll have more time to explore before head back to shore with lifelong memories of this epic Australian icon.

Highlights

• Snorkelling with all gear provided, including wetsuits and stinger suits

Of course the highlight of visiting the Great Barrier Reef is getting into the water to discover what lies beneath. If you want to see the best of the reef, take a guided Snorkel Safari (optional extra at own expense) or, you're welcome to cruise around at your leisure. There are marker buoys and ropes clearly indicating the areas you are free to explore and the staff will be happy to provide directions. If you are not confident swimming please make sure you let staff know. There is a lifeguard station, buoyancy aids and instructors for first time snorkellers.

• Access to underwater observatory

For those who don't want to get wet, you'll still be able to discover the amazing underwater world. The pontoon has a spectacular underwater viewing observatory.

The observatory sits underneath the pontoon. It's an incredible space with one whole side of the room fitted with full length windows, showcasing an amazing wild aquarium of reef life. Only inches from the glass, you'll see colourful schools of fish and you'll also be able to watch the entertaining antics of the divers as they explore their surrounds.

Semi-submarine

This is the perfect way to explore the reef, learning as you go. On board the semi submarine, there is a reef interpreter providing an informative commentary on all the interesting things you'll see. This is great for all ages and means everyone can see the magic of the reef without even getting into the water.

Lunch

Sample Itinerary

Reference Only. Subject to change without notice. Itineraries may operate in reverse order, in a different sequence, be swapped around, or in rare circumstances be replaced by other best suited items to suit tides, times & conditions.

Time	Itinerary
08:20	Check in and collect your boarding pass
09:00	Sit back and enjoy your scenic cruise out to Hardy Reef by luxury catamaran.
11:00	Enjoy your 2.5 hours at Great Barrier Reef where snorkeling, a semi submersible and lunch is provided
13:30	Depart Reefworld by helicopter for a 35 minute scenic flight back to Hamilton Island with views of Whitehaven Beach, Hill Inlet
15.50	and the outer reef including Heart Reef
14:05	Land back at Hamilton Island



Cancellation Policy

All sales are final and incur 100% cancellation penalties

